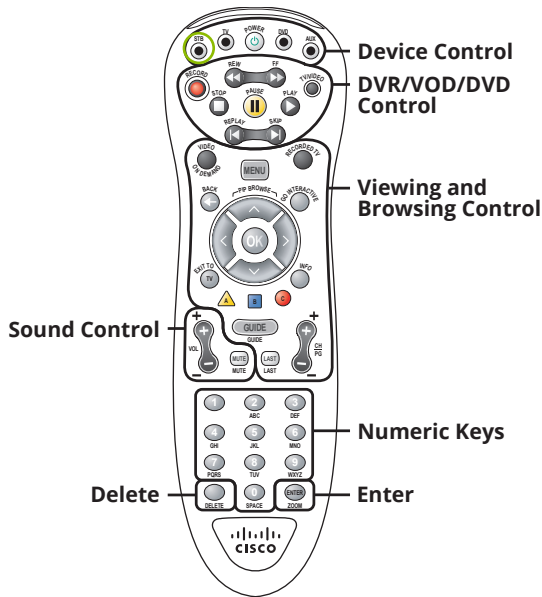


# VTelevision

## Remote Guide

Technical Support:  
(802) 885-9002 / (888) 242-7584



- If your remote isn't working, make sure it's set to control the set-top box (push the "STB" button at the top of the remote) and has fresh batteries.
- If you lose your TV signal, try rebooting your router.
- A "No Signal" message doesn't mean your signal is lost—it means you have selected the wrong input on your TV.
- For further VTelevision tips and frequently asked questions, see Page 10 in your GigE Home Welcome Booklet.

### Viewing and Browsing Control

- Accesses the Video on Demand Menu
- Accesses the DVR list of recordings
- Moves back one screen or one letter in text entry fields
- Serves no function
- Moves through selections. PiP stands for "Picture in Picture". Use the "PiP Browse" buttons to see a small video preview of what's on other channels.
- Selects and deselects screen items
- Clears all menu screens and returns to broadcast tv
- Serves no function
- Serves no function
- Accesses the Favorites Menu
- Displays text information about the selected program
- Displays or closes the Interactive Program Guide
- Shows the last 5 channels viewed
- Selects the next channel, up or down, when watching TV. Moves up or down one page in the IPG and in some menu screens.

### Sound Control

These keys are assigned to the TV when the TV mode key is programmed with a valid code.

- Adjusts volume
- Mutes sound

### Numeric Keys

- Enters channel numbers, text, and remote codes. Also use to enter your parental control PIN.
- Clears text and numbers in text fields
- Enters and saves (stores) an entry; opens viewing options menu

### Device Control

- Turns devices on or off
- Enables TV mode functions
- Enables AUX mode functions
- Enables VTelevision
- Enables DVD mode functions

### DVR, VOD, DVD Control

- In STB mode, these keys control DVR and VOD functions.
- In DVD and AUX modes, these keys may control your DVD depending on how you have programmed the remote.

- Records the selected program
- Stops DVD, VOD, or DVR content
- Pauses DVD, VOD, or DVR content
- Plays DVD, VOD, or DVR content
- Scrolls through available TV or video input sources
- Rewinds or fast forwards through DVR or VOD content
- Skips backward 7 seconds or forward 30 seconds through DVR or VOD content